



Higher Education Short Course (HESC) Trial

An Introduction to the Administration of HESC Loans

Funding Information Services Team

Partner Services

Student Loans Company

Introduction – Shaping the Future of Learning

As a key part of the **Lifetime Skills Guarantee** announced by the Prime Minister in September 2020, DfE want to create the conditions to deliver a transformative Lifelong Loan Entitlement (LLE) as quickly as possible:

- The LLE, to be implemented from 2025 will **enable radical change** in culture amongst learners, providers and employers and allow people to gain new skills, qualifications and retrain at different points in their lives
- There is an identified need for individuals to gain new skills in a rapidly changing employment situation and for businesses to be able to upskill their employees in a rapidly changing world
- Businesses would like to see more short courses that can be delivered over a few days, weeks or months
- However, implementing the LLE will require significant legislative, delivery and sector changes
- The trial of Tuition Fee Loan funding for HE Short Courses will **begin this shift** well in advance of the introduction of LLE in 2025

Introduction – The HE Short Courses Trial

The introduction of the HE Short Courses trial is intended to test underpinning assumptions of how students, employers and providers respond to key aspects of the LLE and inform development of future policies:

- DfE has commissioned SLC to make Tuition Fee Loan funding available **from 1 September 2022** for standalone HE Short Courses (HESC) at levels 4 to 6
- These short courses will be in a range of subjects that are of strategic value to the economy and society and will enable DfE and SLC to both test and develop the LLE

The HE Short Courses trial period will also provide valuable insight and sector readiness, including:

- Preparing providers for radical changes to the system
- Understanding the demand for flexible learning
- Testing changes to SLC systems and processes

This webinar is designed to introduce the new policy and explore the role of the student, the provider and SLC in the administration and delivery of the new loan product



Provider and Course Eligibility

Provider Eligibility Overview

At DfE request, OfS conducted a [Challenge Competition](#) allowing providers to **bid for grant funding** to adapt their provision and enable them to offer HE Short Courses at Levels 4 to 6:

Successful providers will be designated to offer courses funded by the HESC Tuition Fee Loan for the duration of the trial period

There were 22 successful course providers that have been designated to deliver HESC, with all providers based in England

All providers are registered with Office for Students and courses meet the DfE requirements in relation to definition, level of study, duration, course subjects, credit value and fee charged

Successful providers will deliver courses based around key subjects or themes

- STEM, Education, Digital Innovation, Healthcare, and courses with a clear link to Net Zero targets (such as reducing greenhouse gas emissions)



Course Eligibility

The HE Short Courses trial period will run between 1 September 2022 and 31 August 2025, with the **latest** start date for a HE Short Course being **31 July 2025**:

- **Course:** Students must be studying a complete HESC of **30 or 40 credits**
- **Level:** Courses must be between **Level 4 and Level 6**
- **Duration:** Courses to last **no more than 12 calendar months** from the first day of the course
- **Credit and Fee:** The maximum tuition fee loan for a **30 credit course is £2,310**
The maximum tuition fee loan for a **40 credit course is £3,080**
(the maximum fee charged must not exceed the fee loan available)
- **Subject:** Successful providers will deliver courses based around **key subjects or themes**

STEM, Education, Digital Innovation, Healthcare, and courses with a clear link to meeting Net Zero targets

Course Eligibility – Other Considerations

HESC Tuition Fee Loan funding is only available for students ordinarily resident **in England** and undertaking courses at designated English providers:

Other HE Short Course eligibility considerations include:

- **Mode of Study:** There will be **no restrictions** on the mode of HESC study (full-time or part-time)
- **Intensity of Study:** There will be **no minimum** intensity requirements for designated courses
- **Distance Learning:** Loans available for designated HESC delivered by distance learning **in England**
- **Placements:** Courses must consist of structured learning carried out within the UK and therefore **cannot consist of any periods of work placement or study abroad**
- **Workplace Learning:** Where a student is undertaking **structured learning carried out in the UK in a workplace setting**, this may form part or all of an HESC



Personal Eligibility

Personal Eligibility - General

Personal eligibility for the HE Short Courses Tuition Fee Loan (HESC TFL) will follow requirements that apply to other HE Funding products:

Age: There is no upper or lower age limit for individuals

Residency: Requirements will mirror those in place for Academic Year 2022/23 with the exception that where applicable, students must be ordinarily resident in England on the first day of the HESC (rather than ordinarily resident on the first day of the first Academic Year of the course)

- Students applying under “fee only” residence categories (EU/EU Exit related) **do not** need to be ordinarily resident in England on the first day of their HESC to satisfy residency requirements

Concurrent HESC Loans: Students may study **multiple** HESCs concurrently and receive (**up to 4**) fee loans

Concurrent FE/HE Loans: There will be **no regulatory restrictions** why a student cannot receive funding for another FE or HE course concurrently to studying a HE Short Course

Other funding: Will not impact a student’s eligibility for HESC TFL support

Personal Eligibility – Residency in Detail

Regulatory residency requirements for the loan will mirror those in place for Academic Year 2022/23, including all related categories implemented in 2021/22 and from 2022/23 as a result of EU Exit:

- From 2022/23 this also **extends support** to individuals and their family members granted leave under the Afghan Relocations and Assistance Policy' (ARAP) or Afghan Citizens Resettlement Scheme (ACRS) and British nationals 'Evacuated or Assisted' from Afghanistan under Operation Pitting
- Full nationality and residency criteria details for UK nationals, fee only 'EU' applicants and students from the rest of the world with immigration statuses that attract student support are [available here](#)

Eligibility following an 'Event':

- Students can become eligible after the start of their course under the 'Event' provisions will qualify for full fee loan support on the condition that the 'Event' occurs **during** the period of the course for which the student is applying for support
- If the 'Event' occurs **after** the last day of the course, the student will not qualify for HESC funding for that course (they can be deemed eligible for any subsequent period of study)

Personal Eligibility – Additional Categories

Personal eligibility for HESC TFL will, where possible, mirror the requirements for other HE funding products:

Prisoner Eligibility: Student prisoners **are eligible** to apply for HESC TFL support if they meet the definition of an eligible prisoner. An eligible prisoner means a prisoner;

- Who is serving a sentence of **imprisonment in England** (and is not on remand)
- Is **authorised** by the prison Governor/Director or other appropriate authority to study the course
- Has the right to remain in the UK **after completion** of their sentence
- Whose earliest release date is **within 6 years** of the first day of the HESC

Armed Forces Personnel: Students who are ordinarily domiciled in England and recognised as Armed Forces Personnel **are not** subject to the requirement to be studying in England to be eligible for HESC TFL support

- Armed Forces personnel, or an eligible family member who lives with them, and
- Undertaking an HESC whilst serving outside England (overseas or elsewhere in the UK)

Personal Eligibility – Other Points of Note

Personal eligibility for HESC TFL will, where possible, mirror the requirements for other HE funding products:

While every effort will be made to find a student eligible for support there are certain criteria which may, even temporarily, **exclude a student** from access to a loan, these include:

- **Residency:** Students will not be eligible for HESC TFL support if they **do not meet** necessary residency status requirements
- **Arrears:** Students will not be eligible for the HESC TFL support if they have **outstanding arrears** on any student loan balance
- **Unfittedness:** Individuals who have been found to be “**unfit**” for student support are not eligible
- **Late Entrants:** Students starting a HESC **after the first day** of the course, known as ‘late entrants’ are not eligible to apply for HESC Tuition Fee Loan support



Defining a Period of Eligibility

Defining a Period of Eligibility

The period of eligibility of a Short Courses Tuition Fee Loan will **start on** the first day of the course and **end on** the course end date, unless the student's eligibility is terminated early:

Period of Deemed Eligibility: A Customer Focussed Application Process

Students who have been assessed as eligible for support will be deemed to be eligible for support for other designated short courses that they **start within 12 months** of the start date of their previous course

- Entitlement is subject to the **maximum of four** loans available for short courses students

In such cases, SLC **will not** have to re-establish the student's eligibility for support for their new short course, provided there has not been any changes that impact the period of deemed eligibility:

- Where a student applies for further fee loan support **after** the existing period of deemed eligibility **has ended**, SLC **will be** required to re-establish the student's eligibility for support
- This will be established from the first day of the new course

Examples – Defining a Period of Eligibility

John begins an HESC on 12 September 2022. The course end date is 3 February 2023

John's period of eligibility for HESC Tuition Fee Loan (HESC TFL) support **begins on** 12 September 2022 and **lasts until** 11 September 2023 inclusive

Ali begins an HESC on 19 September 2022. The course end date is 11 November 2022

Ali's period of deemed eligibility **begins on** 19 September 2022 and **lasts until** 18 September 2023 inclusive. Subsequently, Ali applies for HESC TFL for a second HESC beginning on 9 January 2023

As Ali is **still within** the existing period of deemed eligibility, SLC **do not** have to re-establish his eligibility and his existing period of deemed eligibility **extends** to cover 12 calendar months from the first day of his second HESC

The revised date on which Ali's period of deemed eligibility ceases is now **8 January 2024**

Possible Reasons for Ceasing to be Eligible

Where a student has been assessed as eligible, they remain eligible until completion of the current course(s):

However, there are certain scenarios and changes that can determine that a student is **no longer eligible** for support and if applicable, eligibility would need to be reassessed for any subsequent HESC. These include:

- **No longer ordinarily resident in England:** The student becomes ordinarily resident **outside of England** (either in another UK nation or overseas) while undertaking one or more HE Short Course
- **Home Office status expires:** Where a protected Home Office status (student or an eligible family member) expires during a period of eligibility, there is no appeal outstanding and the student **is not awarded** further leave to enter or remain in the UK
- **Usage of full entitlement:** Eligibility will expire as of the last day of the fourth course/loan
- **End date of Trial Period:** The **latest possible start date** for a designated HESC will be **31 July 2025**
- The **latest course end date** being **31 August 2025** (the last day of the trial period)

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The Loan Application Process

The Loan Application Process

The HESC Tuition Fee Loan application service is expected to **open in summer 2022**. Students will need to submit an application for each loan, although they can apply for up to the maximum four loans **on the same form** as necessary:

Initiated Online:

- Students will register their details online which will generate their Customer Reference Number (CRN)
- They will then be directed to download a HESC Tuition Fee Loan application form
- A full end-to-end online application **will not** be available for HE Short Course only students and they will not have access to the full range of online 'My Account' functionality

Application Submission:

- Students should apply by digitally completing and uploading the application form (or submit by post), but the form should always be **completed digitally**
- HESC students will still receive all correspondence relating to their application and if required, a paper based Change of Circumstances (CoC) process is available

The Loan Application Process – Information Requirements

Standardised Information:

Providers must supply course details on an **offer letter** which should be given to the student to help complete their HESC Tuition Fee Loan application:

- The offer letter should **make it clear** to the student exactly how much the course costs and any ‘cooling off period’ that will apply
- Providers are reminded that course details should match **exactly** what is on the SLC CMS database

Required information from the offer letter includes:

- Provider name and full address, including name of campus/location
- Course name and course fee amount
- Course duration (week value) and the course start and end dates
- Qualification level (4, 5 or 6)
- Study type (on campus, distance learning, online only)
- HE Short Course Code and number of course credits (30 or 40)

The Loan Application Process

Contact Details:

Applicants will be requested to provide the **details of two contacts** as part of the application process

- One contact may reside at the same address as the student
- A minimum of one contact is mandatory

Time Limit:

Students must apply for a loan **no later than** the last day of the course the application is in respect of

- This applies unless the student can demonstrate reasonable grounds for a delay past the date

Application Advice and Guidance:

Supporting advice and guidance will be made available to students to help them understand and successfully complete their HESC Tuition Fee Loan application

HE Short Courses Tuition Fee Loan Application Process

When students sign into their online account, they can **select the link** to the HE Short Courses Tuition Fee Loan application form and associated guidance:

- Students who have previously **applied for other support** products will be able to select the Short Courses path from their 'My Account'

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Apply for student finance

Undergraduate, postgraduate or short course?

Undergraduate

You're going to be studying for:

- a degree, for example: a BA, BSc, teacher training
- a foundation degree
- an HNC or HND
- a certificate or diploma in higher education
- an Integrated Master's
- Postgraduate Initial Teacher Training eg Postgraduate Certificate in Education (PGCE)
- Postgraduate Healthcare Course (PGHC)
- a Scottish postgraduate or Scottish Master's
- a Master's of Architecture

Postgraduate

You're going to be studying for:

- a master's qualification, for example: MSc, MA, MBA.
- a doctoral qualification, for example: PhD, EngD, EdD.

Short course

Short courses are **not** like regular undergraduate or postgraduate courses. They can start at any time during the year, vary in length and offer different levels of qualification.

Your account Your personal details Your inbox Sign out

Sam Smith

Customer reference number: 00007778888

Applications

Undergraduate student finance applications

You can view applications you've made for student finance. You can also manage your applications and view payment information.

Postgraduate student finance applications

You can view applications you've made for student finance for a master's or doctoral course. You can also view payment information.

Disabled Students' Allowance application

Check the progress of your application for Disabled Students' Allowance.

Short courses application

Apply for financial support for up to 4 short courses.

Short courses application

Apply for financial support for up to 4 short courses.

Application Information and Guidance

Supporting advice and guidance, will be available to students to help them successfully complete and submit their HE Short Courses Tuition Fee Loan application, this will include:

- Essential end-to-end application messages and digital evidence submission
- The Change of Circumstances process

student finance 

[Your account](#) [Your personal details](#) [Your inbox](#) [Sign out](#)

[Back](#)

Asstest Test

Customer reference number: 44556677889

Apply for short course support

You can apply for support while you study a short course. You'll be able to receive support for a maximum of 4 courses. It takes **6 to 8 weeks** to process your application. We will contact you if we need anymore information or evidence - you do not need to contact us.

How to apply

1. Read our [information and guidance](#) to learn more about the application process.
2. Download and complete the [application for short course support](#). You should complete the form digitally - **do not print the form and scan it**.
3. Download the [application notes](#) if you need help to complete the form.
4. Upload your application and any supporting evidence using our [evidence upload tool](#).

How to change your application

1. Download and complete a [Change of circumstances form](#) if you need to make any changes to your application.
2. Upload your form and any supporting evidence using our [evidence upload tool](#).

Help and Information

[Understanding student finance](#)
[Contact us](#)

How to apply

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Information & Guidance

Applying for short course support

To apply for short course support, you need to download and complete the digital application form. You'll then upload the application through your online account. You should not print and scan the form. Once you've uploaded your application, you'll get an email to confirm that we've started processing it.

You'll not be able to follow the progress of your application in your online account – this is normal so do not worry if there is no information about your application in your account.

When will I find out the result of my application?

It takes **6 to 8 weeks** for us to process your application once you've uploaded your form and any evidence we ask for. You do not need to contact us during this time – we'll let you know once your application has been approved or if we need any more evidence.



Assessing Standard Entitlement

Standard Entitlement

Eligible students are entitled to up to a **maximum of four** short course loans for the duration of the trial period. This applies irrespective of undertaking 30 or 40 credit courses, or a combination of both, over the four loans:

Within this entitlement students can:

- Study and receive loans separately for all (or some) of their short courses **concurrently** including taking **all four** HESC Tuition Fee Loans at the same time
- Apply for the loan with **no previous study or equivalent level** restrictions
- Study with **no need to progress through levels** to remain entitled to fee loan support
- Repeat a course and **receive fee loan support**, but in doing so will use an additional one of their four loan entitlements (Compelling Personal Reasons will not be offered under the trial)
- Undertake short courses independently (**not SLC funded**)
- Doing this would have **no impact** on their four loan entitlement under the trial

Standard Entitlement – Additional Information

HE Short Courses Tuition Fee Loans are a non-income assessed product. However, entitlement will be linked to and calculated using the lower of the three values:

- The fee charged (which **should not exceed** £2,310 or £3,080 as applicable)
- The maximum fee loan allowed
- The amount of loan requested

Students may apply for a loan for less than the total cost of their course. However they will not be able to carry over any 'unused' loans to another short course in the future:

- They may apply to increase their loan request during the course (if within time limit)
- Where the tuition fee is being paid by an employer, it is expected that the student will only be able to take out a loan for any remaining balance
- If a student **voluntarily repays** the balance of a loan, this will not provide any further loan entitlement



The Payment Process

The Payment Process

HESC Tuition Fee Loans will be paid by SLC on the student's behalf to the relevant education provider:

- **Attendance Confirmation** will release tuition fee payment
- This can be confirmed through the Student Information System (SIS) after the student has been on course for two weeks
- A single confirmation per loan is required. The tuition fee will be paid in a **single instalment** (100% of fee)
- Providers are reminded that timeliness and accuracy of attendance confirmation submission for HESCs will be embedded into the existing Service Standards
- Where a student **has not applied for a fee loan**, they will not appear on SIS which is used by providers to confirm attendance

Providers should have a **clear plan** to charge a fee directly to the student or to assist them with the completion of the application process (subject to application deadlines)

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Change of Circumstances

Change of Circumstances – Change of Course

There will be a paper based student Change of Circumstances (CoC) process for HESC Tuition Fee Loans:

- Most commonly this will be used for a student changing their course and depending on when the change happens, this **may affect** the students standard entitlement

Change of HESC (Pre Liability): Students may change course **prior to starting** the course (and up to the liability point) and it **will not impact** their entitlement to four HESC loans

Change of HESC (Post Liability): Students may change course **after two weeks** which will make them liable for full tuition fees for that course

Any changes of course will require a new application for a new loan which **will account for another** of their maximum four loan entitlement

As the period of eligibility is not linked to the duration of a designated course, ‘transfers’ **do not apply** to HESC Tuition Fee Loans. **Any change to a new course will require a new application**

- Eligibility **does not transfer** to any other type of funding (HE, FE or PG course)

Change of Circumstances – Change of Loan Amount

If change or corrections to the tuition fee amount becomes necessary, the student or the provider must have the ability **to notify SLC** and common scenarios may include:

Change to course fee by provider – Course data correction

- Provider informs SLC of course fee amount via CMS

Change to course fee by provider – Individual student correction (post liability)

- Provider informs SLC of course fee reduction amount (pro-rata to attendance) via SIS

Change to course fee by student – Prior to liability point

- Students can increase the loan amount requested subject to deadlines and maximum 4 loan entitlement

Change to course fee by student – Post liability point

- Students have until the last day of the course to submit a request for an increase in loan amount
- The loan cannot be reduced to **lower than** the amount already paid to the provider

Change of Circumstances – Ceasing Attendance

If a student chooses to withdraw from their HE Short Course, fees may or may not be payable:

Ceasing Attendance (Pre Liability):

- Where a student ceases attendance **prior to being in attendance for two weeks** will not be considered as having been in attendance on the course. Providers would not be expected to confirm attendance and no loan will be paid

Ceasing Attendance (Post Liability):

- Where a student ceases attendance **after being in attendance for two weeks** or more they will remain liable for full tuition fees for the course. This applies whether a student returns to complete study or not

Notifying SLC:

- There is no requirement for a student or a provider to notify SLC when the student leaves a course (either temporarily or permanently)

Repayment Statutory Repayment Due Date (SRDD):

- The SRDD will remain the April following the student's course end date

Change of Circumstances - Examples

Simon undertakes a Level 4 Mathematics HESC beginning on 1 September 2022 and he applies for HESC loan support of £2,310 to cover the cost of his tuition fees

Due to his circumstances, Simon **needs to repeat** the full HESC and restarts the course in the next intake beginning 9 January 2023. He applies for additional HESC loan support of £2,310 to cover the cost of fees for repeating the course, meaning Simon has **used two** of four HESC loan entitlements

Faiza begins a HESC on 1 September 2022. The tuition fees for the course total £2,310 but After studying on the course for four weeks Faiza decides that she wishes to **change to another course**

As she has been in attendance on the original course for **more than two weeks** she is liable for full fees so £2,310 HESC TFL is paid to the first provider on receipt of attendance confirmation

Faiza must apply for **an additional** HESC TFL to cover the cost of tuition fees for her new HESC, meaning she has **used two** of four loan entitlements

The Change of Circumstances Process

HE Short Courses Student Change of Circumstances (CoC) Process:

- To start the CoC process, students should sign into their online account and follow the link to the HE Short Courses landing page
- From here they can download the HESC CoC Form
- The CoC Form is in an editable PDF format

How to change your application

1. Download and complete a [Change of circumstances form](#) if you need to make any changes to your application.
2. Upload your form and any supporting evidence using our [evidence upload tool](#).

Submitting a CoC Form:

- The easiest way for the student to submit a completed CoC Form is to digitally upload it from their online account
- Alternatively, they can print and return the completed form by post

Potential for Overpayment

Potential for Overpayment

Where an overpayment of loan is identified, SLC will seek to recover the overpaid loan amount from:

- The provider or
- The student

Overpayment Recovery:

- Overpayment of HESC is not recovered from any other student support products (and vice versa)

In the rare circumstances where it is determined that overpayment of short course loan should be recovered directly from a student, the overpayment may be recovered by:

- Subtracting the overpayment from future short course fee loan entitlement
- Requiring the student to repay the overpayment directly or
- Using existing discretion to recover any overpayment through normal Income Contingent Repayment (ICR) processes

Providers are reminded that **timeliness and accuracy** of attendance confirmation submission for HESCs will be embedded into the existing Service Standards

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Repayment of HE Short Courses Tuition Fee Loans

Repayment of HE Short Courses Tuition Fee Loans

HE Short Course Tuition Fee Loans (HESC TFL) taken in Academic Year 2022/23 will be repaid on an income contingent basis under existing **'Plan 2' terms and conditions**:

- Following government [announcements](#) on repayment plan reform from Academic Year 2023/23, details on the terms applied to HESC TFL support accessed from 2023/24 onwards are **still to be confirmed**

HE Short Course Tuition Fee Loans enter repayment at the start of the tax year following the course end date:

- A student starting a HESC in September 2022 will be scheduled to enter repayment from **6th April 2023**

The statutory repayment due date (SRDD) will be set independently for each individual HE Short Course that a student undertakes. Other repayment terms and conditions applied to HESC TFL repayment will cover:

Repayment Thresholds	Repayment Deductions	Interest Rates
Voluntary Repayments	Repayment by Direct Debit	Loan Cancellation

Where a customer has a HESC balance and other Plan 2 loans (either HE or ALL funding), loan repayments are split proportionally according to the outstanding balance of each loan

Academic Year 2022/23 Loan Repayment - Example 1

Alison has a post-2012 Plan 2 HE loan in repayment **and** a HESC Tuition Fee Loan taken for a HE Short Course in October 2022 which will enter repayment from April 2023:

- As **both loans** are under Plan 2 terms and conditions, Alison repays **9%** of her income earned above the Plan 2 threshold (set at £27,295 a year, £2,274 a month or £524 a week until April 2025)
- Alison's repayments are **allocated proportionally** across her HE and HESC TFL loan balances

Gross Annual Income	Approximate Monthly Income	Approximate Monthly Repayment
£27,295	£2,274	£0
£30,000	£2,500	£20
£40,000	£3,333	£95
£50,000	£4,166	£170

Academic Year 2022/23 Loan Repayment - Example 2

Sophie has a Postgraduate Loan (PGL) in repayment **and** a HESC Tuition fee Loan taken for a HE Short Course in November 2022 which will enter repayment from April 2023:

- She earns above the threshold for both her HESC TFL and PGL so, as per the repayment regulations, Sophie will make repayments toward **both loans concurrently**
- Sophie repays **9%** of her income above the Plan 2 threshold toward her HESC TFL balance
- She repays **6%** of her income above the current (**£21,000**) threshold toward her PGL balance

Gross Annual Income	Repayment Plan 2 Loan	Repayment PG Loan	Approximate Monthly Repayment
£21,000	£0	£0	£0
£27,295	£0	£31	£31
£35,000	£57	£70	£127

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Other Key Information and Next Steps

Other Key Information and Next Steps

Access to HE Diploma Advanced Learner Loan Write-off:

- Studying a HE Short Course **will not enable** students who previously studied an Access to HE course and received an Advanced Learner Loan to have their remaining balance written off

Benefits Entitlement:

- HE Short Course support is provided specifically for fees. As such, it **will not be taken into account** by DWP in any benefits entitlement calculations

Cross-Border Impact:

- Funding is only available for students ordinarily resident in England
- Students ordinarily resident in the rest of the UK are not eligible for support
- Providers can recruit students on to designated courses from other UK domiciles - but students who are not ordinarily resident in England will not be eligible for the loan

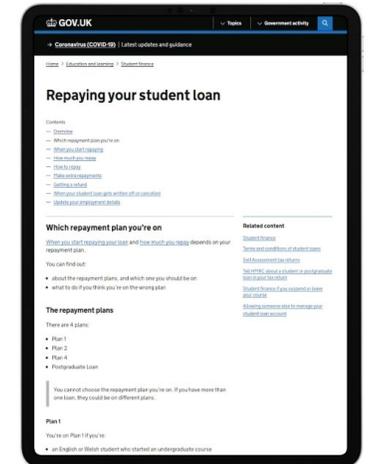
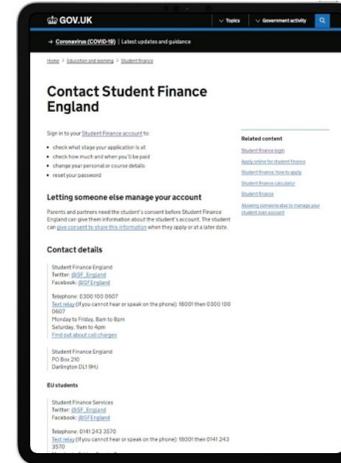
The Bursary Administration Service (BAS formerly HEBSS):

- BAS arrangements **will not** apply to the HE Short Courses trial

Other Key Information – Student Resources

HESC content will be featured on the GOV.UK Whitehall pages as we approach service launch in the summer. There will be information and guidance for students including:

- What you can get
- Eligibility
- Before you apply
- How and when to apply
- After you apply



Messages will also be added to the main GOV.UK student finance pages:

Contact SFE Pages: Updated content on 'Contact Student Finance England' will include HESC contact line, opening hours and address at www.gov.uk/contact-student-finance-england

Repayment Pages: Guidance on the 'Repaying Your Student Loan' pages of GOV.UK will include HESC Tuition Fee Loan repayment at www.gov.uk/repaying-your-student-loan

Other Key Information - Next Steps and Support

Providers will play a key role in sharing student HE Short Courses information with their students:

- Thinking about your own institution, how are you intending to manage any additional administration tasks associated with the HESC Tuition Fee Loan process?

The Funding Information Services Team are available to work with providers to help promote, explain and upskill practitioners about all aspects of the loan

- In the run up to launch, they can spend time with you to help ensure your internal processes help facilitate an easy application journey from application to payment

The HE Account Managers Team can support providers through course collection, attendance confirmation and financial monitoring of the HE Short Courses Tuition Fee Loans

Contact Your Account Managers:

- fundinginformationpartners@slc.co.uk
- hep_services@slc.co.uk

Question Time



Related Documents:

- OFS [Higher education short course trial: Challenge Competition](#)
- GOV.UK [Skills for jobs: Lifelong learning for opportunity and growth](#)
- GOV.UK [Post-18 education and funding review: Interim conclusion](#)